

Disability Services Annual Report July 1, 2008 – June 30, 2009

Disability Services Program, 1200 Third Avenue, Suite 1300, San Diego, CA 92101
619-236-5979 www.sandiego.gov/disabilityservices

The Americans with Disabilities Act (ADA) is landmark civil rights legislation that is the result of decades of advocacy to improve the lives and the role in society of persons with disabilities. Under Title II of the Americans with Disabilities Act, the City of San Diego is responsible for ensuring all facilities, programs, services and activities are accessible to and useable by, all residents and visitors with disabilities, including City employees with disabilities. The ADA is a federal law that protects 54 million Americans with physical or mental impairments that substantially limit daily activities. These activities include working, walking, talking, seeing, hearing, or caring for oneself. People with disabilities represent approximately 18 % of the City's population.

During Fiscal Year 2009, Disability Services provided oversight on 23 projects totaling \$11.3 Million. The ADA Projects ensure access to City facilities as well as public right of ways. The projects have both short and long term benefits for those who not only live in the City but also visit the City.

Facility Description	Council District	Cap Outlay/ Land Sales Project Estimate	CDBG Project Estimate
Accessible Beach Ramps	1, 2, 6	\$ 50,000.00	
Lifeguard, Headquarters, Services and Coastal Div.	2	\$ 525,025.00	
Neil Good Day Center (L)	2	\$ 251,875.00	
Capehart Community Dog Park	2	\$ 100,000.00	
Adult Center, East San Diego (L)	3	\$ 281,792.00	
Montclair Community Park	3	\$ 109,000.00	
Pool, Martin Luther King Jr.	4	\$ 406,000.00	
Police Storefront, Colina Del Sol STAR PAL (L)	7	\$ 415,345.00	
Colina Del Sol Recreation Center	7	\$ 1,200,250.00	
Silverwing Recreation Center	8	\$ 895,625.00	
Pool, Vista Terrace	8	\$ 413,000.00	
City Curb Ramps	Citywide	\$ 2,500,000.00	
Accessible Pedestrian Signals	Citywide	\$ 200,000.00	
Sidewalks - Barriers	Citywide	\$ 500,000.00	
Sidewalks - Missing	Citywide	\$ 500,000.00	
Parks	Citywide	\$ 500,000.00	
Contingency/Reserve	Citywide	\$ 1,152,088.00	
Mission Beach Community Clinic (L)	2		\$ 212,100.00
Grant Park, Pioneer School	2		\$ 255,000.00
Alzheimer Family Centers (L)	3		\$ 168,879.00
Barrio Youth Facilities (L)	8		\$ 325,000.00
ADA Projects Views West Park	1		\$ 135,000.00
Audible Pedestrian Signals	1		\$ 51,000.00
** Accessible City Website	Citywide		\$ 200,000.00
Overall ADA Allocation		\$ 10,000,000.00	\$ 1,346,979.00

*Notes: ** CDBG funds reassigned from prior years
(L) Denotes City owned leased facility*

Accomplishments

- Installation of audible signals at 23 intersections for an estimated cost of \$195,000 for people who are blind or visually impaired. (List of locations by Council District is available upon request.)
- Replacement of 215 sidewalk sections which were broken or lifted, for an estimated cost of \$460,000. (List of locations by Council District is available upon request.)
- Installation of a missing sidewalk at Albatross Drive for an estimated cost of \$117,000.
- Installation of 670 curb ramps, including 11 curb ramps during repairs and installation of sidewalks sections which were broken or lifted, for an estimated cost of \$1,762,987. (List of locations by Council District is available upon request.)
- Purchased a portable stage lift for the Concourse and Golden Hall
- ADA Facility Projects completed in various Council Districts:
 - CD 1 - Police Station, Northern Division
University Gardens (Park Project)
 - CD 3 - Balboa Tennis Clubhouse
Balboa Park Walks
Morley Field
 - CD 4 - Euclid Community Resource Center
 - CD 6 - Kearny Mesa Pool
South Clairemont Recreation Center Walks
 - CD 8 - Cesar Chavez Community Center

Disability Services manages all disability related complaints for the City and during FY09 received and processed:

- 163 new complaints for curb ramps, sidewalks, audible signals, and others.
- Resolved 40 complaints

The enforcement of the ADA is a complaint driven process. If a person with a disability believes that he or she is being discriminated against, it is in his or her best interest to bring this issue to the attention of Disability Services at disabilityservices@sandiego.gov at 619-236-5979. ADA protection is afforded to all persons with disabilities regardless of their age or kind of disability. Additional information can also be found on our website: www.sandiego.gov/disabilityservices

Type of Complaints	Number
Audible Pedestrian Signals	20
Curb ramps	84
Path of travel/Public Right of Way	6
Sidewalks	30
Traffic Control Devices	1
Others (Speeding, Parking)	22
Total	163
Complaints Resolved	40

During Fiscal Year 2009, Disability Services:

- Managed a contractor who surveyed 49 City facilities using an ADA Needs Assessment tool to ensure compliance with current Federal and State access law requirements. Upon completion, the City will have a database which contains all the barriers identified for approximately 180 facilities and a budgeting tool which will assist us in prioritizing ADA projects. The database includes a full scope of work and photos listing barriers with material and labor costs to complete the required work.
- Provided 5 presentations to various disability organizations plus attended 16 disability related events
- Conducted Disability Mentoring Day for high school students with disabilities
- Coordinated a mock evacuation for 30 people with disabilities with the Police and Fire Depts. This particular element of the Golden Guardian exercise was the first time that San Diego Police Department and San Diego Fire Rescue exercised collaboratively with members of the disability community to address the many complexities involved with safely evacuating people with disabilities during a disaster.
- Staffed the Mayor’s Committee on Disability’s monthly meetings and two Subcommittees on Policy and Access.

FY 09 DISABILITY SERVICES PERFORMANCE MEASURES

MEASURE	1ST QTR	2ND QTR	3RD QTR	4TH QTR	YTD Totals
	Jul - Sep 08	Oct - Dec 08	Jan - Mar 09	Apr - Jun 09	
# of facilities surveyed	25	11	6	19	61
# of curb ramps updated and entered into GIS	1119	1692	1268	1418	5497
# of complaints received	58	20	26	59	163
# of complaints resolved	12	5	3	20	40
# of construction documents reviewed	56	48	72	60	236
# of on-site inspections done	14	47	59	60	180
# of information and research (IR) requests received	166	162	131	100	559
# of community meetings conducted	2	3	0	0	5
# of attendees	50	103	0	0	153
# of disability-related events attended	4	5	2	5	16
# of special events reviewed for ADA compliance	119	76	113	128	436

